



**Twinning Project**  
**Institutional Strengthening of the Energy Regulatory Commission**  
**Твининг проект**  
**Институционално зајакнување на Регулаторната комисија за енергетика**



## **Component 1 – License Compliance Monitoring**

**Closing workshop, 27 April 2011**  
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The vision: what we set out to achieve

develop an effective licence compliance monitoring system for the ERC,  
including remedial action in cases of non-compliance



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The approach: how we went about achieving our goals

**Six activities focused on these main topics:**

- Assessment of status quo and future requirements
- Evaluating and presenting best practice licensing and compliance monitoring
- Developing tools and a handbook for license compliance monitoring
- Preparing a database for license compliance and market monitoring
- Developing recommendations for further improvement and development of the current licensing scheme
- Training on license compliance monitoring handbook and tools



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## Results: what we produced in 16 months

- Assessment report describing the existing licensing and compliance monitoring system including a strength and weakness analysis
- Materials and information about best practices in the field of licensing
- A license compliance monitoring handbook
- Description of tools to be used for license compliance monitoring enabling ERC to improve and further develop its license compliance monitoring
- Sample data reporting excel sheets for different licenses types
- Training on electronic data handling, checking and filing
- A proposal for a future license compliance monitoring as integral part of a market monitoring system





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## Sustainability: how we achieve a lasting effect

- The developed and provided tools and materials can be used to optimize current licensing processes;
- The materials concerning the licensing best-practice-examples provide ERC with the knowledge to further improve and optimize its workflows in the future .
- All the developed tools and materials refer to the status quo of the BC and could be easily introduced.
- The quality of the developed materials represents European standard. These materials are essential for the future development of the national energy markets of the BC and the cross-border-activities.
- The results display the importance of data management and automated data transmission. These are the key to meet the requirements of fast developing energy markets
- The recommendations and materials concerning licensing compliance monitoring could be easily implemented by the BC and would be a major step forward to make energy markets more transparent.
- In the long run the transparency of the energy markets could contribute to more competition.
- The topics discussed and developed in the component are a very important contribution to protect the weak participants on the market: the customers





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At the Energy Regulatory Commission, we work to translate international treaty requirements into benefit for players on our national energy markets. We promote market opening and market-driven, competitive energy prices. But we also have an eye on the development of the captive market and of natural monopolies. In regulation, we strike a balance between secure and viable business operation and cost-efficient management.

To make sure that the progress our country is making is properly reflected in the information we report, we work together with all national licencees, gather data and draw conclusions from them. In this way, we can adapt the functioning of the market to your requirements and needs, so that it works best for you.

**We are your energy partner.**



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