



The European Union's IPA Programme for Croatia
"Reinforcement and further development of internal
energy market with the scope of the Energy Community
Treaty"

Benefits for the Electricity Sector of the Croatian Energy Regulatory Agency

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Benefits of the bilateral workshops with the E-Control

- Direct insight into the work one of the most prominent regulator from the EU
- Connecting experts from both of NRAs
- Tailor made workshops based on the specific HERA's needs
- Direct transfer of the knowledge and information
- Possibility for open discussion and endless clarification
- Willingness of E-Control experts for further help and consultation
- Preparation for the participation in the work of ACER WG and TF (at least we shall know somebody there)
- Now we have new friends in Vienna!



Bilateral workshops with the E-Control (1/2)

- REMIT, [Ross MacDonald](#)
- REMIT, [Josephine Kuhlman and Wilhelm Süßenbacher](#)
- TSO Unbundling with focus on the Independent Transmission Operator, [Josefine Kuhlmann](#)
- Smart metering in Austria, [Harald Proidl](#)
- The supplier switching process, [Timo Riess](#)
- Price Comparison Tools, [Sabina Eichberger](#)
- Market Monitoring, [Carola Millgramm](#)



Bilateral workshops with the E-Control (2/2)

- Market Design and Balancing Mechanism in Austria, [Timo Riess](#)
- TSO Unbundling Austrian legislation and experience, [Josefine Kuhlmann](#)
- Consumer Issues and Dispute Settlement, [Gabriele Guggenberger](#)
- Public Relations at E-Control, [Bettina Ometzberger](#)
- Benchmarking of the DSO (4 workshops), [Karina Knaus](#)
- Energy Statistic, [Hans Nischkauer](#)
- Interactive session on using eur-lex and the online tools of the constitutional court of the EU, [Josephine Kuhlman](#)



How we shall apply acquired knowledge and information - some examples

- ITO certification
- REMIT - market participant registration
- Customer Switching Rules
- Methodology for electricity imbalance pricing
- CB analysis for smart metering rollout
- Tariff calculator for price comparison
- Experiences for dispute settlement
- Market report



We have already started with the further cooperation

- Karina Knauss, Ivona Štritof and Srđan Žutobradić have prepared paper for the conference DEMSEE2013
- International Conference on Deregulated Electricity Market Issues in South-Eastern Europe
- September 2013 Cavtat (near Dubrovnik)
- „Regulatory benchmarking in case of a single national distribution system operator”



**Dear Austrian friends
thank you very much!**

Lahorko Wagmann

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